



Lexington, KY
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Elle White

Career Objective

With over a decade in IT roles and a recent dive into full-stack development, my passion is firmly rooted in backend work. Seeking a junior backend position, I'm eager to blend my IT legacy with new development skills. I value deep knowledge, team collaboration, and clear communication. Ready to contribute innovation, enthusiasm, and adaptability in a growth-focused role.

Technical Skills

- HTML5 | CSS 3
- Javascript | JQuery
- React | Node
- Python | Flask
- mySQL | postGRESQL
- AWS | Apache | Linux

Additional Skills

- Visual Studio Code
- Command Line
- Github
- Jira | Confluence
- Insomnia | Postman



Education

2023 **Springboard**
Software Developer/
Fullstack Engineer Trainee



BACKEND DEV

Work Experience

Associate Support Engineer

PlanetBids, Remote
Jan 2024 - Present

- Spearheaded customer support initiatives, efficiently resolving tickets related to database information and user history
- Innovated web scraping strategies for vendor identification and engagement, resulting in a 100% increase in our vendor database and significantly expanding our market reach and business opportunities in new states

Asst Dir/ Preschool Teacher

Early Learning Center, Winchester KY
2018 - 2022

- Designed and implemented a unique, tailored curriculum in a self-created classroom environment, successfully aligning with state preschool standards while catering to the diverse needs of special education students
- Oversaw operational aspects and coordinated multidisciplinary teams in a special needs daycare setting, cultivating skills in project management, team collaboration, and problem-solving

Engineer

Interkek, Lexington KY
2014 - 2016

- Conducted comprehensive EMC evaluations on diverse products including IoT devices, medical equipment, and industrial devices, ensuring compliance with U.S., Canadian, and International standards; managed project elements from testing to client communication

Quality Improvement Specialist

Amazon, Lexington KY
2012 - 2014

- Assisted in the establishment of a customer service call center
- Authored comprehensive training decks and SOPs for Kindle call flow that has since been implemented across the nonnetwork
- Developed an intuitive 'hours worked' tool, which was adopted across the local site